



Cancellation Policy

Appointment times are in high demand, so if you can't make your appointment, we respectfully request 48 hours' notice.

Cancellations made within 48 hours of your booked appointment time incur a cancellation fee of \$105. This will be deducted from your card at the original appointment time* (if the booking was made online) or will be payable within 24 hours of the original appointment time.

Non-attendance (No-Show) to your booked appointment will be charged at the full appointment rate.

Changes to appointments made before 48 hours will not incur a fee.

If you have any questions, please contact Watkins Therapy Group on (03) 8765 2477 or admin@watkinstherapygroup.com.au

*Your credit card is held via our payment system and is only charged in the case of a cancellation or no-show. We do not have access to your credit card details.

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